

Service Area

Metro Connect Demand/Response service covers all of Kalamazoo County and the Veterans Administration Hospital in Battle Creek.

Hours of Operation

Monday - Friday: 6am to 12:15am

Saturday: 6am to 10:15pm

Sunday: 8am to 6pm

Metro Connect operates seven days a week with the exception of major holidays. In the event of bad weather, service may be temporarily suspended.

Schedule Your Ride

Call (269) 350-2970 between 8am and 5pm to schedule your rides.



Metro participates in the Universal Reduced Fare Program for the State of Michigan. Call (269) 337-8222 for more information.



530 N. Rose Street
Kalamazoo, MI 49007

For information, call
(269) 337-8222
www.kmetro.com



What is Connect?

Metro Connect is a shared ride, origin- to-destination public transit service that travels throughout Kalamazoo County. Metro Connect is available to all residents of Kalamazoo County, offering discounted fares to all individuals with a disability and seniors who are 62 years of age or older.

Certification

All Connect riders must be certified by Metro staff. To become certified, call (269) 337-8222 or visit the Metro Customer Service desk at the Kalamazoo Transportation Center.

Further information will be required to apply for reduced fare. Applications and forms are available online at www.kmetro.com. *Alternate formats available upon request.*



Seniors

People 62 years or older qualify for a reduced fare of \$4 per ride. Applicants are required to provide a photo ID with proof of their age.

Individuals with a Disability

Individuals with a disability qualify for a reduced fare of \$4 per ride. Individuals with a disability who are ADA certified may qualify for a \$3 per ride fare, provided they are traveling within the ADA Access service area.

Applicants are required to submit a form which includes a section for input from a relevant service provider (e.g. a doctor, a social worker, etc.) regarding need for this service.

ADA Access Service

ADA Access is available for people who are unable, as a result of a disability, to use the fixed-route accessible bus service some or all of the time. Access provides origin-to-destination service and is assured under the ADA.

The ADA Access Service area is determined by proximity to a bus route. Please call (269) 337-8222 for detailed information.

How to Ride



Reservations are required! Please call (269) 350-2970 between 8am and 5pm, seven days a week.

We recommend scheduling your reservation up to seven days in advance and no later than the previous day by 5pm.

Fares

Fares are based on a one-way trip and vary according to an individual's eligibility:

- **\$12 On-Demand Fare** - For all riders who are not registered for reduced fare.
- **\$14 Subscription Fare** - *For recurring rides.* For all riders with a routinely scheduled trip (e.g. medical appointments, employment) *and* who are not registered for reduced fare.
- **\$4 Reduced On-Demand Fare** - For riders who qualify *and* are registered for a reduced fare.
- **\$6 Reduced Subscription Fare** - *For recurring rides.* For all riders with a routinely scheduled trip (e.g. medical appointments, employment) *and* who are registered for reduced fare.
- **\$3 On-Demand/Subscription Access Fare** - For riders certified as ADA-eligible who are traveling within the ADA Access Service Area.
- **\$10 Child Fare** - For children over 48" tall. *No fare for children under 48" tall.*